

## Qarshi Foundation Quality Policy



The Qarshi Foundation (QF) is dedicated to managing and carrying out its welfare, social services (i.e. healthcare, education, monetary assistance program and special projects) and initiatives in accordance with the highest standards of quality. These projects are intended to support and develop sustainable capabilities for the improvement of communities, while making sure that we:

1. Comply with the legal and ISO 9001:2015 requirements for the quality management system and consistently improve the system through continuous review to assess the performance and achieve the objectives in a way that contributes to the development of corporate social responsibility performance.
2. Ensure the sustainability of delivering the initiatives and projects related to the promotion and dissemination of welfare activities with the highest quality that exceeds the stakeholders' expectations and achieves the best levels of satisfaction. Qarshi Foundation achieves this by not only adhering to organizational values and operations but also by regularly monitoring its performance indicators.
3. Efficiently engage employees in developing an institutional identity, which adopts the best international practices in welfare, education and social responsibility, in order to make a lasting footprint among stakeholders of the quality level provided by Qarshi Foundation.
4. Ensuring continual improvement in the effectiveness of the management system through regular review of quality policy, objectives, procedures, audit results, corrective and preventive actions and customers' feedback.

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